

9 Gilden Crescent
London

29 January 2002

Barbara Thurgood & Co.,
9 Ridge Langley
South Croydon
Surrey CR2 OAP

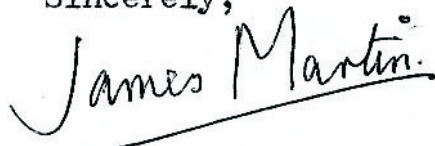
Dear Barbara,

Every time I look in a mirror a happy reflection smiles back at me. Mentally, I am happier and look forward to the future.

If I had know a facelift would have this effect on me I would have contacted you years earlier.

Keep up your good work.

Sincerely,

A handwritten signature in cursive script that reads "James Martin". The signature is written in dark ink and is positioned above a horizontal line.

James Martin